

**CUSTOMER AND COMMUNITIES POLICY OVERVIEW  
AND SCRUTINY COMMITTEE**

**Friday, 20th January, 2012**

**10.00 am**

**Darent Room, Sessions House, County Hall,  
Maidstone**

**Would Members please bring their copy of the  
Draft Budget and Medium Term Financial Plan  
Published on 20 December 2011**







## AGENDA

### CUSTOMER AND COMMUNITIES POLICY OVERVIEW AND SCRUTINY COMMITTEE

**Friday, 20 January 2012 at 10.00 am**  
**Darent Room, Sessions House, County**  
**Hall, Maidstone**

Ask for: **Denise Fitch**  
Telephone: **(01622) 694269**

*Tea/Coffee will be available 15 minutes before the meeting*

#### **Membership (12)**

Conservative (11): Mrs E M Tweed (Chairman), Mr A R Chell (Vice-Chairman),  
Mr R B Burgess, Mr H J Craske, Ms A Hohler, Mrs J P Law,  
Mr J M Ozog, Mr R Tolputt, Mrs C J Waters and Mr A T Willicombe

Liberal Democrat (1): Mr I S Chittenden

Labour (1) Mrs E Green

#### **Webcasting Notice**

Please note: this meeting may be filmed for live or subsequent broadcast via the Council's internet site – at the start of the meeting the Chairman will confirm if all or part of the meeting is being filmed.

By entering the meeting room you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If you do not wish to have your image captured then you should make the Clerk of the meeting aware.

#### **UNRESTRICTED ITEMS**

*(During these items the meeting is likely to be open to the public)*

#### **Item No**

##### **A. COMMITTEE BUSINESS**

- A1 Introduction/Webcasting
- A2 Substitutes
- A3 Declarations of Interests by Members in Items on the agenda
- A4 Minutes - 18 November 2012 (Pages 1 - 10)

## **B. ITEMS FOR CONSIDERATION**

- B1 Portfolio Holder's and Corporate Director's Update (Pages 11 - 12)
- B2 Financial Monitoring 2011/12 (Pages 13 - 32)
- B3 Quarterly Performance Report, Quarter 2, 2011/12 (including in-year performance update) (Pages 33 - 58)
- B4 Budget 2012/13 Medium Term Plan 2012/15 (Pages 59 - 72)
- B5 Youth Services Transformation (Pages 73 - 114)
- B6 Kent Big Society Fund (Pages 115 - 124)
- B7 Countryside Access Service (Pages 125 - 134)
- B8 Kent Employment Programme (Pages 135 - 156)
- B9 YOS to report back on the progress of the audits of practice (Pages 157 - 162)
- B10 Restructuring - Customer Services and Service Improvement - verbal update (Pages 163 - 164)
- B11 Annual Equalities compliance report (Pages 165 - 168)

## **C. SELECT COMMITTEE UPDATE**

- C1 Select Committee - update (Pages 169 - 170)

### **EXEMPT ITEMS**

*(At the time of preparing the agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public)*

Peter Sass  
Head of Democratic Services  
(01622) 694002

**Thursday, 12 January 2012**

*Please note that any background documents referred to in the accompanying papers maybe inspected by arrangement with the officer responsible for preparing the relevant report.*